

## City of York Local Area SEND Partnership

### Operational Plan 2023-2025

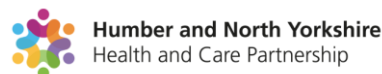
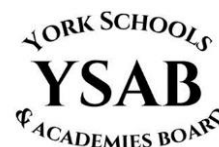
#### Introduction

This operational plan covers the financial years 2023-24 and 2024-25 and focuses on the operational delivery of the Local Area SEND Strategy, 2021-25. The operational plan is a partnership document which outlines the actions the partnership will take over the next two financial years to deliver the ambitions outlined in the SEND Strategy. The plan has been developed through joint partnership (co-production) with parents and carers.

The actions in this operational plan build on and embed the progress made on delivering the priorities in our written statement of action and the delivery of the Safety Valve agreement.

This operational plan focuses on actions which are to be delivered by joint partners across education, health and care and we recognise that partners will have organisational plans which sit alongside this partnership plan. This plan however provides the overview of the joint commitment to delivering the ambitions outlined in the SEND Strategy, 2021-25.

The Strategy will be reviewed in 2025 and between 2023 and 2025 work on the operational plan will respond to the government's SEND and AP Improvement Plan in order to develop the local area inclusion plan.

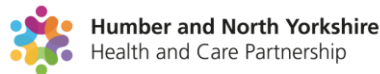
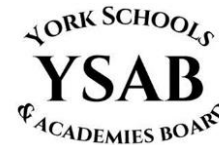


## Governance

The SEND Partnership Board will hold partners to account for the delivery of the actions in this operational plan. The SEND Partnership Board will receive progress reports on the actions taken as will the local Place Board, the Health and Wellbeing Board. Progress reports will also be shared with the ICB executive, City of York Council's Executive and Corporate Management Team, the York Schools and Academies Board and Schools Forum.

## Our Vision

That York is an inclusive city which delivers the best start in life for all children and young people with SEND. Our ambition is to deliver services (public, community and voluntary sector) which are delivered in an integrated way at the right time, from the right places and that all of our children are able to live their best lives in York.



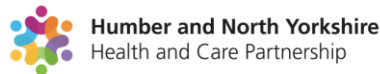
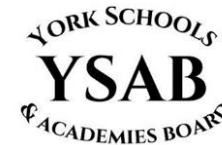
## The SEND Strategy, 2021-25

The SEND Strategy describes our priorities as a local area partnership. The priorities are:

1. **Voice** – the voice of children and young people is paramount
2. **Sufficiency** – the right support is in place in the right place at the right time
3. **Early Intervention** – children and young peoples needs are identified at the earliest opportunity
4. **Transition** – effective transition is secured so that young people are able to live the best adult lives they can

Central to the delivery of the strategy is our co-produced SEND outcomes framework. Young people, parents and carers have told us that the most important outcomes for children and young people to achieve are:

- I am healthy
- I have a choice and am heard
- I am safe
- I achieve my goals
- I am included
- I can overcome challenges and difficulties on my own or with support
- I am becoming independent



Delivery of these outcomes is the way in which we measure the success of our actions as a local area partnership.

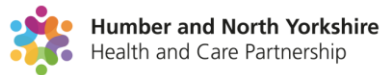
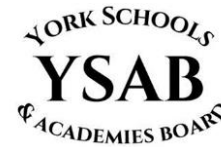
### Local Area SEND Inspection Revisit

The local area SEND inspection revisit took place in November 2022 and captured the progress that partners had made on addressing the 4 areas of significant weakness that had been identified by Ofsted and the CQC in December 2019. Ofsted and CQC judged that the local area had made sufficient progress in addressing the areas of weakness which included:

- Leadership and governance of SEND in the local area
- Joint commissioning
- Co-production
- The quality and consistency of education, health and care (EHC) plans

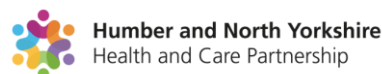
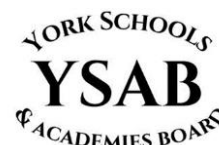
As a local area partnership, we have worked hard to improve in all 4 areas, however we are not complacent and recognise that there is still much to do to realise the ambition outlined in our SEND Strategy.

The development and implementation of the local area operational plan will provide the framework for the evaluation of the impact of the SEND Strategy but will also drive the continuation of our SEND Improvement journey between 2023-25.



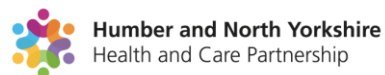
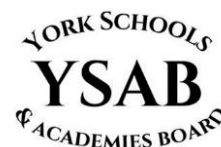
Work will continue to embed the progress made on delivering the priorities outlined in the written statement of action. In the area of leadership and governance a specific focus will be placed on improving the footprint of social care within our improvement journey. This will include:

- Regular representation from social care at the SEND Partnership Board
- Senior leadership of SEND through the appointment of a Designated Social Care Officer within the Children's Social Care Senior Management Team
- Improvements in the quality and consistency of social care advice in education, health and care plans as evidenced through audit
- Continuous development of integrated working across education, health and social care

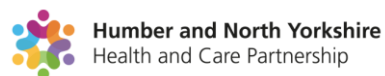
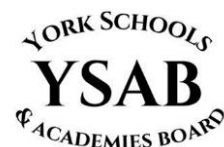


### Priority 1: Voice: the voice of children and young people is paramount

Action	Impact	Owner	Completed by	Status (January 2024)
1.1 All partners have received training on the effective gathering of voice	<p>The voice of children and young people is consistently being used by all partners to inform decision making and service delivery and improvement</p> <p>90% of Children and young people who have participated in voice activities feel listened to and report that they find it easy to share their views and can see how their voice</p>	<p>City of York Council children's services</p> <p>Health commissioners and providers</p> <p>Education providers</p>	December 2023	<p><b>In progress</b></p> <p>Case audits are capturing improvements in the voice of children and young people.</p> <p>Children's social care have introduced a new practice model (April 2023) which includes tools for direct work with children. Intensive training on the use of</p>

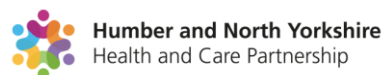
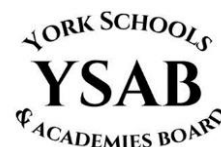


	<p>is used by the local area partnership.</p> <p>The voice of children and young people with SEND is evident in all education, health and care plans.</p> <p>Audits of plans show that 90% of pre-16 plans and 95% of post 16 have outcomes which are clearly linked to the child’s voice.</p>			<p>these tools will take place in April 2024. Partnership workshops are also taking place to share information about the practice model and about how to use direct work tools.</p> <p>Disabled Children’s Service team manager has agreed to develop and deliver workshops for Children’s Social Care colleagues in providing quality information to EHCP</p>
--	--	--	--	--

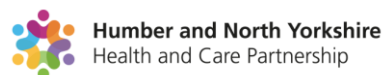
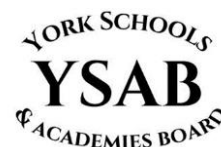


				<p>plans – this will be delivered in Q4.</p> <p><i>Co-production lead shared resources with Children’s Social Care, disseminated within via service manager meetings, team meetings, supervision.</i></p> <p><i>Training and implementation of mind of my own including Express app specifically capturing voice of children with disabilities.</i></p>
--	--	--	--	---

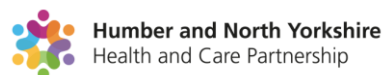
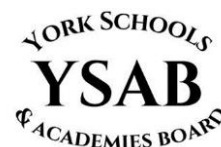




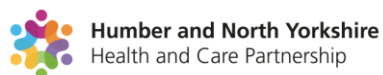
				<i>Implementation of signs of safety, direct working tool to capture child's voice and monitored through bottom lines and dip samples Feb 2024.</i>
1.2 Review and improve the local offer to ensure that it is accessible, up to date and relevant. Model this on the Live Well York approach	85% of Children, young people, parents and carers surveyed report that they feel better informed about the local offer. The local offer is evidenced in 90% of all new EHCPs.	City of York Council (LB)	January 2024	<b>Completed</b> The Local Offer website is now live
1.3 Develop and publish 'easy read' one-page	Children and young people, parents and carers feel	City of York Council (LB) Health	September – December 2023	<b>Completed</b>



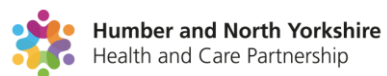
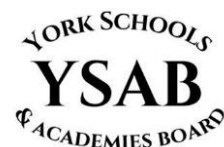
<p>guides to support children and young people, parents and carers to navigate the SEN systems across education, health and care</p>	<p>better informed about local services and decision-making processes.</p> <p>There is a 60% reduction in complaints about communication issues.</p>	<p>Social care SENDIASS</p>		<p>A series of one page guides have been uploaded on the new local offer web pages.</p> <p>The Children’s Social care quality assurance panel regularly considers information from complaints. Information is shared with teams regarding communication and what families would like to see. We have seen a reduction in complaints which feature communication in Q3.</p>
--	--	-----------------------------	--	--



				<p><i>One page guides to be created explaining services to children with additional needs. Disabled Children's Service Manager to complete.</i></p>
<p>1.4 Provide training on the Mental Capacity Act and the rights of the young person at 16</p>	<p>The voice of young people post 16 is paramount in the EHCP and annual review process. 90% of post 16 EHC plans have outcomes directly informed by the young person's voice.</p>	<p>Preparation for Adulthood team  (includes education, health and care)</p>	<p>Training workshops delivered and repeated throughout 2023-24 and 2024-25</p>	<p><b>In progress</b></p> <p>Training workshops are taking place</p> <p><i>Children's social care senior leadership team had a discussion about transitional safeguarding</i></p>

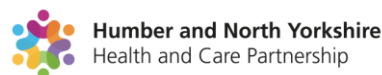
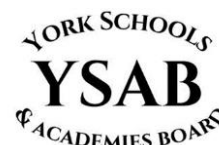


	<p>Preparation for adulthood is better understood by parents/carers.</p> <p>90% of parents/carers surveyed feel that they are better informed about what happens when an EHC plan ends.</p>			<p><i>procedures on 8<sup>th</sup> February 2024.</i></p> <p><i>Preparing for Adulthood policy has been presented at SM meeting in Dec, policy shared with all SM's to be disseminated within team meetings.</i></p>
<p>1.5 Broaden the membership and reach of the Parent Carer Forum</p>	<p>The number of parents/carers attending meetings and events continues to increase. Engagement with the Parent Carer Forum doubles by March 2024. The Parent Carer Forum is developed as the strategic</p>	<p>York Parent Carer Forum SENDIASS</p>	<p>Ongoing 2023-2025</p>	<p><b>In progress</b></p> <p>Monthly meetings have been established between CYC, health and the PCF to support the development of the forum.</p>

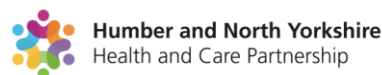
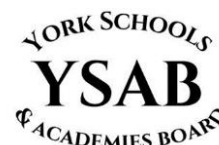


	convenor for parent/carer voice groups across York.			
--	---	--	--	--

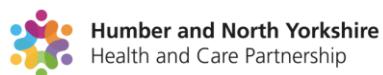
Priority 2: Sufficiency: the right support is in the right place at the right time



Action	Impact	Owner	Completed by	Status
2.1 The Integrated data dashboard continues to be developed and is being used to inform decision making and commissioning across education, health and care	<p>The SEND Partnership Board is holding delivery partners to account through analysis of the integrated data dashboard.</p> <p>The data dashboard demonstrates how the outcomes framework is being delivered across the local SEND partnership.</p>	The SEND Partnership Board	On-going	<p><b>In progress</b></p> <p>The SEND partnership board receives a data report at every meeting. Next step is to link the indicators to the outcomes framework.</p>
2.2 Community based support for children, young people and families continues to be developed based on learning from the implementation of the Autism Hub. This will inform the development of	<p>Joint commissioning of community- based support is evidence informed and outcomes based.</p> <p>The quality and sufficiency of community -based support continues to improve through the</p>	<p>City of York Council All Age Commissioning Team</p> <p>Health commissioners</p>	Financial years 2023/24 and 2024/25	<p><b>In progress</b></p> <p>The re-commissioning of autism social prescribing is being reviewed and being informed by parent voice.</p>

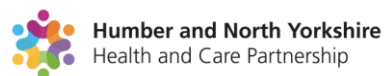
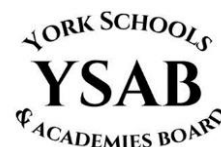


<p>SEND support through the family hubs.</p>	<p>community and voluntary sector and development of family hubs. Parent/carer voice shows that 85% of parents surveyed know where they can access support from community -based services, including family hubs.</p>			<p>The development of the SEND support through the family hubs has been scoped.</p> <p>The family navigators are attending the learning support hub meetings.</p>
<p>2.3 The Learning Support Hub model will be evaluated and further developed to support the graduated response based on the ithrive model (getting more help)</p>	<p>90% of schools and other partners including parents and carers report that the Learning Support Hub model is having a measurable impact on developing provision for children and young people with SEND.</p>	<p>City of York Council</p>	<p>September 2023 to March 2025</p>	<p><b>In progress</b> The Year 1 evaluation report has been written. This shows 100% satisfaction rates.</p>

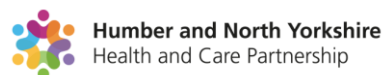
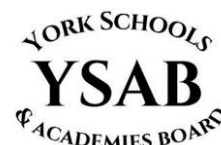


	<p>The percentage of children and young people educated in mainstream settings and schools remains above the national average in academic years 2023-24 and 2024-25.</p> <p>Case studies have been developed.</p>			
<p>2.4 SEND Capital schemes completed to extend and develop sufficient school places to meet needs identified through SEND place planning assessment</p>	<p>Sufficient appropriate school places have been developed so that children are receiving the right support at the right time and in the right place.</p> <p>94% of children with SEND achieve their first choice of</p>	<p>City of York Council</p>	<p>July 2024</p>	<p>Capital works to develop additional ERP provision have taken place. <b>Completed</b></p> <p>Capital works at Applefields and Danesgate have been</p>

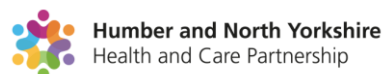
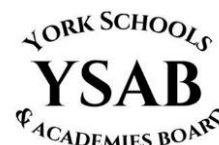




	<p>school at primary/secondary phase transfer.</p>			<p>approved and are being completed.  <b>On-going</b>                  The SEND Sufficiency Strategy and Plan has been developed in draft form and will be finalised and presented to Council decision makers in autumn 2024. This strategy and plan will be part of the post Safety Valve action plan.                   A SEND admissions guide for parents is being developed and</p>
--	--	--	--	--

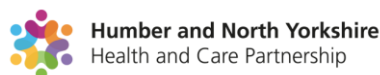
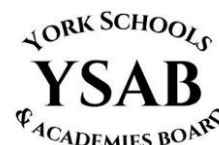


				will be published on the local offer in July 2024.
<p>2.5 Implement task and finish groups to review sufficiency of access to therapies in City of York.</p> <p>Develop joint protocols and pathways to be shared with parents/carers re: Speech, Language and Communication Therapy, Occupational Therapy and sensory interventions.</p>	<p>The local SEND Partnership has improved communication with parents/carers.</p> <p>A 60% reduction in mediations and tribunals by 2025.</p>	<p>City of York Council Health Social Care (children and adults) SENDIASS</p>	<p>September 2023</p>	<p><b>In progress</b></p> <p>There is a regional group with a focus on therapies and sufficiency and representatives from York attend.</p>

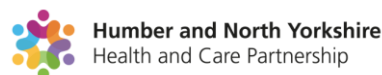
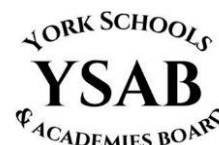


**Priority 3: Early intervention: Children and young peoples needs are identified at the earliest opportunity**

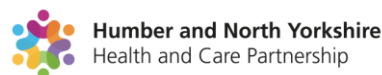
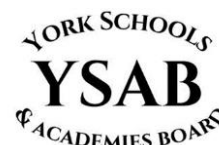
Action	Impact	Owner	Completed by	Status
3.1 Develop, publish and implement an Ordinarily available provision document which supports transition between educational phases	<p>A consistent and transparent graduated response is in place across the City.</p> <p>Children and young people at SEN support receive a consistent offer.</p> <p>The plan do review cycle is consistently used across all settings and schools.</p> <p>Parents and carers have greater confidence in the consistency of mainstream education, particularly at points of transition.</p>	<p>City of York Council (Effectiveness and Achievement) and York Schools and Academies Board</p> <p>Parent Carer Forum SENDIASS</p>	September 2023	<p><b>Completed</b></p> <p>The OAP document has been developed and published.</p>



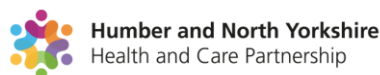
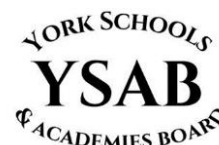
	<p>Attendance of SEN Support and EHC cohort improves and is at least 93%</p> <p>The percentage of children with SEN in mainstream settings is above national averages.</p> <p>A reduction in EHE and EOTAS requests.</p>			
<p>3.2 Support the scale up of Early Talk for York (ETfY) to ensure that there is a city-wide implementation of the approach (0-5). Scale up the use of the ETfY approach/principles to support children and young people 5-16 with speech, language and</p>	<p>Early identification and targeted intervention to ensure that speech, language and communication needs can be better supported in mainstream settings and schools.</p> <p>Attainment data shows improvement in outcomes</p>	<p>City of York Council (Early Years/Social Mobility) Health Commissioning</p>	<p>August 2023</p>	<p><b>In progress</b></p> <p>Scale up is being implemented from September 2023. ETfY conference November 2023 to share outcomes and next steps</p>



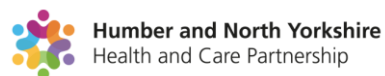
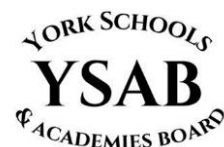
<p>communication needs identified at SEN support</p>	<p>for children identified at SEN support. A reduction in referrals to Speech and Language Therapy</p> <p>Outcomes in Year 1 phonics are above national average for all pupil groups.</p>			
<p>3.3 Develop a toolkit and implement training for professionals, parents and carers to spot early triggers and early interventions to support children and young</p>	<p>Schools are more confident in supporting children with anxiety around attendance A reduction in the numbers of severely absent children</p>	<p>City of York Council (EPS service) City of York Council (Inclusion Service) Specialist Teaching Team</p>	<p>January 2024</p>	<p><b>Completed</b></p> <p>The SEMH graduated response has been developed and shared with schools</p>



<p>people who cannot attend school due to anxiety</p> <p>Jointly commission School Reintegration workers to work with children, young people, families and schools to successfully support children at risk of withdrawing from school due to anxiety</p>		<p>CAMHS</p> <p>Mental health support teams</p> <p>Parent carer forum</p> <p>SENDIASS</p>		<p>The school reintegration worker has been recruited and has started to work with a targeted caseload of young people.</p>
<p>3.4 Work with the Teaching School Hub to continue to develop SEND training programmes for teachers to support the implementation of quality first teaching and learning in mainstream schools.</p>	<p>There is greater consistency across schools in the implementation of ordinarily available provision in mainstream.</p> <p>A reduction in requests for statutory assessment.</p>	<p>Pathfinder Teaching School Hub</p>	<p>Ongoing</p>	<p><b>In progress</b></p> <p>YSAB have commissioned 2 places for every school to access Adaptive teaching training.</p>

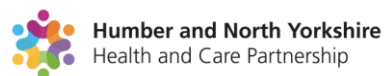
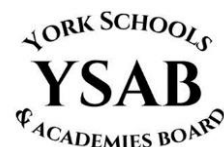


	A reduction in EHE and EOTAS			
3.5 Work with education providers to develop neuro-diverse friendly settings, schools and colleges.	<p>School attendance of neurodiverse children and young people improves.</p> <p>Teachers and support staff feel better able to support neuro-diverse children and young people.</p> <p>A reduction in suspensions and permanent exclusions of neuro-diverse children and young people.</p>	<p>City of York Council</p> <p>York Schools and Academies Board</p> <p>York Schools Forum</p> <p>Autism Education Trust</p> <p>Health providers</p> <p>Parent Carer Forum</p> <p>Social care</p> <p>SENDIASS</p>	<p>Pilot settings/ schools worked with in academic year 2023-24</p> <p>Extension of pilot 2024-25</p>	<p><b>In progress</b></p> <p>Work with the ADHD Foundation is taking place during 2024. This was launched with settings and schools on 26<sup>th</sup> January 2024.</p> <p>8 schools (6 primary and 2 secondary) are working with the ADHD Foundation to achieve the ADHD</p>

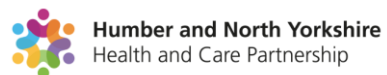
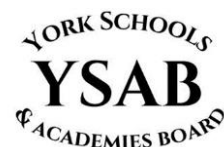


				<p>Friendly Schools Award)</p> <p>Training webinars for early years and school workforce, parents and carers are taking place between March and December 2024.</p> <p>A dip sample undertaken in Q2 identified a good response from children’s social care in terms of how well education was highlighted and</p>
--	--	--	--	---

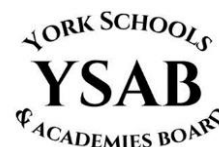
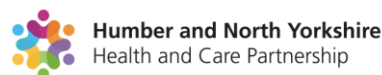




				<p>addressed in children’s plans.</p> <p>Children’s social care practitioners will have access to ‘studybugs’ which will provide realtime information regarding attendance and patterns of school attendance.</p> <p><i>The attendance strategy action group meets every half term chaired by the School Inclusion Adviser and attended by Early</i></p>
--	--	--	--	--

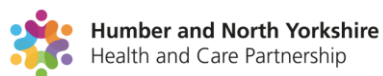
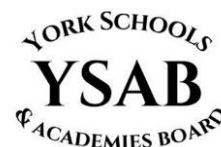


				<p><i>help and safeguarding. Signs of safety assisting to create achievable family plans, which will be transferable to education settings and developing ways of best supporting young people within education settings.</i></p>
--	--	--	--	---

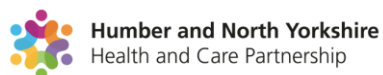
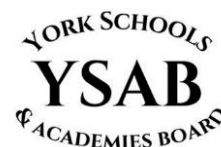


**Priority 4: Transition: effective transition is secured so that young people are able to live the best adult lives they can**

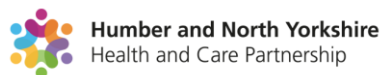
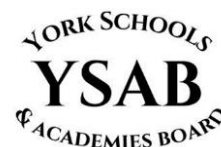
Action	Impact	Owner	Completed by	Status
4.1 Annually review and update the SEND JSNA to inform sufficiency planning and joint commissioning this will include reviewing the data that is being	Evidence informed decision - making is securely in place in the local area.  The allocation of resources by the local area SEND	City of York Council Public Health	Annually	<b>In progress</b>  Work on updating the SEND JSNA has taken place and the draft document is being



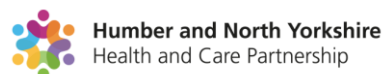
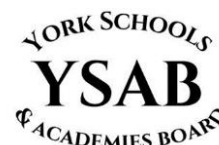
<p>collected to create a meaningful evidence base to inform strategic planning, sufficiency mapping and joint commissioning</p>	<p>partnership is more effectively targeted.</p>			<p>presented to the SEND Partnership Board and the Health and Wellbeing Board at their meetings in March 2024.</p> <p>Stakeholder engagement is being used to update the SEND JSNA and the Joint Commissioning Strategy and both will be published by end of April 2024.</p>
<p>4.2 Continue to develop shared data sets and intelligence sharing across education, health and care</p>	<p>Evidence informed decision - making is securely in place in the local area.</p>	<p>Education Health Social Care SENDIASS</p>	<p>Ongoing</p>	<p><b>In progress</b></p> <p>Enhanced focus on use of data to inform</p>



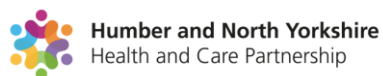
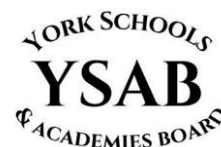
<p>to support transition for individuals with EHC plans and to identify population level trends to inform joint commissioning.</p>	<p>The allocation of resources by the local area SEND partnership is more effectively targeted.</p>			<p>transition during 2023-24</p> <p>CSC implementation of the Building Brighter Futures practice model ensures that decision making is undertaken with families and children, builds on strengths and is evidence based.</p>
<p>4.2 All partners to ensure that preparation for adulthood outcomes are</p>	<p>Evidence from audit shows that 95% of post 14 EHC plans have preparation for adulthood outcomes that</p>	<p>Education Health Social Care</p>	<p>July 2024</p>	<p><b>In progress</b></p> <p>PfA protocol has been developed and is being</p>



<p>identified and recorded in all EHC plans from age 14.</p>	<p>reflect the young persons aspiration's recorded by July 2024</p> <p>Review and setting Preparation for adulthood outcomes are a mandatory part of the annual review process.</p>			<p>implemented during 2023-24.</p> <p>This was delivered to the CSC managers meeting in December for dissemination in teams.</p> <p><i>Preparing for Adulthood policy has been presented at Children's Social Care Service managers meeting in December 2023, the policy to be disseminated within team meetings.</i></p>
--	---	--	--	---



4.3 Co-produce and publish the local area Preparation for Adulthood protocol	Children and young people, parents and carers and professionals have a clear understanding of the preparation for adulthood pathway in York.  The transition from EHC plans is transparent and well understood by all partners and stakeholders.	Transitions working group	December 2023	<b>Completed</b>  The Preparation for Adulthood protocol has been published. A Preparation for Adulthood Strategic Board has been established and is meeting monthly.
4.5 Transition plans are developed and implemented for all young people with an EHCP from the age of 16	Parents and carers understand the process of transition and plans can be ended at the right time to support independence outcomes.	City of York Council Preparation for Adulthood team	July 2025	<b>In progress</b>  The Preparation for Adulthood Strategic Board is leading on this work.
4.6 Improve pathways to employment through the	Supported internships are fully developed as a	City of York Council Skills Team	September 2025	<b>In progress</b>



<p>implementation of the Supported Internship Hub</p>	<p>pathway to employment in York The number of young people accessing supported internships shows and annual increase between 2024 and 2025.</p>			<p>Supported internship hub launch in September 2023. The Supported Employment Forum has been established and a cohort of young people has been identified for support.</p>
---	--	--	--	---